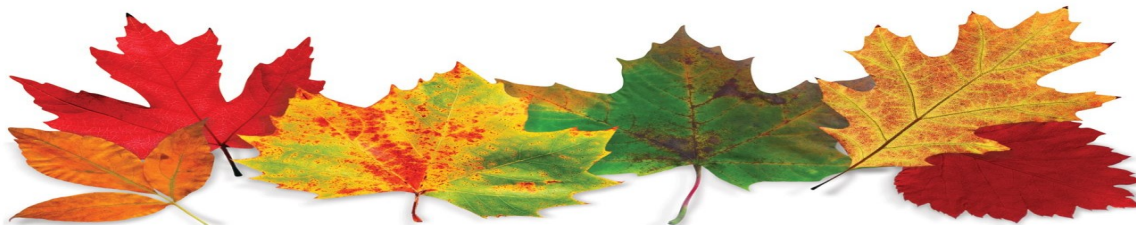


Practice News Autumn 2017

Newsletter

October 17

Issue 10



Hilary Cottage Surgery

Website: www.fairfordsurgery.co.uk

Flu Clinics

Information

New Appointment

System effective from

6th November 2017

Please see details listed on page 2 of this newsletter and pick up a Patient Information Leaflet for further details.

Closure for Staff Training

We will be closed for staff training on the following days:

- From 1pm on Thursday 9th November 2017. We will re-open on Friday 10th November 2017 at 8.30am.

- From 1.30pm to 4.30pm on Wednesday 13th December 2017.

This year we are holding a Saturday morning flu clinic on **Saturday 14th October 2017**. Mid week clinics are also available with a variety of appointment times available.

If you are registered with the practice and fall into one of the categories listed below, then please either contact the surgery to book your appointment or if you have registered for online patient services then you can book your appointment online.

- All patients aged 65 and over
- Pregnant women
- Immunosuppressed patients
- Children aged 2, 3 & 4 and those at high risk from flu (Aged 6months—17 years). Children entitled to receive a flu vaccination at the practice will receive an invitation letter.

All those who suffer from any of the following:

- Chronic Heart Disease
- Chronic Kidney Disease at stage three, four or five
- Chronic Liver Disease
- Chronic Obstructive Pulmonary Disease (COPD) or bronchitis
- Asthma – (if you require continuous or repeated use of steroids or have had previous hospital admissions)
- Chronic Neurological Disease such as Parkinson's disease or Motor Neuron Disease, or Learning Disability
- Diabetes
- Previous Stroke
- Morbidly obese (BMI of 40 and above)
- Carers (in receipt of Carer's Allowance or on our Carer's Register)
- Live in a nursing home or other long stay residential care accommodation

If you are unsure of your entitlement to a free vaccine, then please ask at reception.



Please remember to inform us if you can't keep your appointment (by phone/online/text)

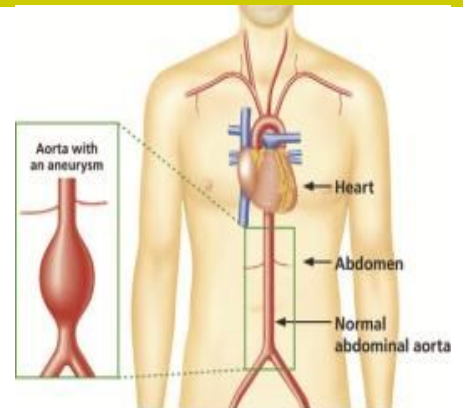
Gloucestershire Abdominal Aortic Aneurysm Screening Programme

Are you male, and 65 years or older?

A simple scan can tell if you have an abdominal aortic aneurysm.

This is an enlargement of the major blood vessel in the abdomen and if left untreated it can be fatal.

FREE screening is being held at the surgery on **Wednesday 8th November 2017 and Wednesday 6th December 2017**. If you would like to be screened, please call **0300 422 4285** to check if you are eligible and to make an appointment.



New Appointment System from 6th November 2017

We have listened to you! Based on your feedback regarding difficulties in being able to book a GP appointment, we have spent the last 6 months working with the Primary Care Foundation and our Patient Participation Group to analyse and re-design our GP appointment system to enable us to improve access for patients.

We are introducing a new system with effect from 6th November 2017 and we hope that this new system will:

- Improve appointment availability; both same day and book ahead;
- Increase the number of appointments being available to book on-line;
- Increase availability to speak to or see your usual GP, ensuring your continuity of care;
- Give flexibility of appointment types;
- Cut waiting times.

For further details please see our Patient Information Leaflet—copies available in the waiting room, main reception desk and to download from our website www.fairfordsurgery.co.uk. Don't forget you can also book your appointment online!

To help us make the most of this new system and make further improvements, we welcome your feedback, comments and suggestions. Please use the feedback book provided at the main reception desk.

Please bear with us while we make this transition.

***Please visit the practice website at
www.fairfordsurgery.co.uk for updates***