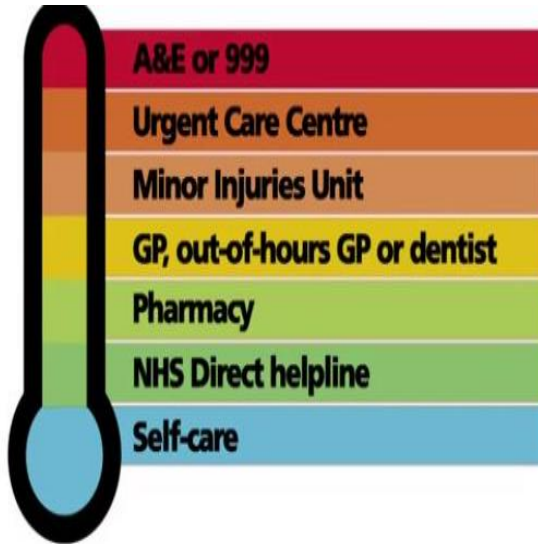


Quick Guide to Available Urgent Medical Care Services



from Hilary Cottage
Surgery Patient
Participation Group

What is the service you need?



If you think the symptoms are life threatening dial:

In an Emergency:

999

If you need medical help fast and:

- it is **NOT** a 999 emergency;
- you want to know if you need Accident & Emergency or Urgent care
- **OR** you don't know who to call;
- **OR** you are not registered with a surgery or dental practice



An Accident & Emergency unit deals with genuine life-threatening emergencies, such as:

- loss of consciousness
- acute confused state and fits that are not stopping
- persistent, severe chest pain
- breathing difficulties
- severe bleeding that cannot be stopped
- severe allergic reactions, burns or scalds

The Great Western Hospital, Swindon has an A&E Unit and an Urgent Care Unit

Opening Hours: 24 hours

Accident and Emergency

Urgent Care Centre

If you need medical help that is not critical or life threatening, a MIU can help. A MIU offers nurse care for injuries such as:

- sprains and strains
- broken bones
- wound infections
- minor burns and scalds
- minor head injuries
- insect and animal bites
- minor eye injuries
- injuries to the back, shoulder and chest

Cirencester Hospital has an MIU Opening Hours 8am to 11pm



If you need GP care, call the surgery. If you need help out of GP hours, you can still phone the surgery, but you'll be directed to an out-of-hours service. The out-of-hours period is from 6.30pm to 8.00am on weekdays and all day at weekends and on bank holidays



**Tel: 01285
712377**

For full information on accessing services go to : <http://www.asapglos.nhs.uk>