

Dear Friend,

You are receiving this message as a 'Friend of Hilary Cottage Surgery Patient Participation Group'. The PPG have **3 items** of information for you.



### **1. Minutes of the Interim PPG Meeting 9<sup>th</sup> November**

Between each full PPG meeting, there has always been an interim meeting where we follow up and plan ahead. We have decided that we would like to share these minutes with you, so please find **attached** the minutes from our latest meeting. A paper copy of these will be on display in the PPG area of the waiting room at Hilary Cottage Surgery.

### **2. Outcomes of our event 'Local Advice & Support to help with Depression'**

We were very pleased to receive wide ranging thanks for this event – from those who came to listen to our speakers and from the speakers themselves. As a result of this event, patients of HCS have an information sheet with direct links to advice and support, the speakers are continuing to liaise with each other to strengthen care in our area, and we have been asked to pass on details of our work so that other PGs can host a similar event connecting the professional in their area (summary **attached**)

### **3. NEW - Making on-line GP services work for you**

We are very pleased to be able to tell you about two local events to help you to find out more:

- ▶ **Tuesday 30<sup>th</sup> January 2018 PPG Coffee Morning Fairford Community Centre** – Have you taken a moment to look at the NEW web site for our surgery? The staff team and PPG have worked together to make the new web site more user friendly, to help you to access a range of on-line services, and to give you regular news updates. Come along to find out more and get answers to your questions
- ▶ **4<sup>th</sup> December 2017 Cirencester Road Show** – For a quick introduction to GP on-line services, why not drop into this NHS funded road show (details **attached**). It aims to help people to understand some of the common services provided on-line by GP surgeries. These include booking appointments, ordering prescriptions and getting access to your own medical records.

best wishes,

*Ann O'Hara and Liz McFadyen*

On behalf of Hilary Cottage Patient Participation Group