

Dear All,

On behalf of the Chair of Hilary Cottage Surgery Patient Participation Group, we are very pleased to be able to send you the first 'Friends of the PPG' update.



We have attached three items for you:

1. **The minutes of 30<sup>th</sup> June meeting.** We delayed sending these to you until we could accompany them with the extra information below. Our intention is to continue to send you the minutes when they have been agreed after each PPG meeting. We are also placing a paper copy of the Minutes, for reference, in the PPG folder in the practice Waiting Room.
2. **The latest 'Information' item** for patients which will be going on the practice web site, with paper copies available in the Waiting Room.
3. **Information on Flu Clinics** - Please tell others about this. The practice will also be running one Saturday morning flu clinic, early October date to be confirmed

As you will see, at our June meeting, both PPG members and staff from Hilary Cottage discussed comments received about the appointment system. We would like you to know that a small working party from the surgery and the PPG has been set up and has begun to look at the issues. The team at Hilary Cottage Surgery aim to work to 'The 3 Pillars: Right Person, Right Place, Right Time'. These are guiding our discussions. As a Friend of the PPG, we will update you as we go along.

Looking ahead, this autumn's Event will be on '**Prevention and Management of Diabetes**'. Hilary Cottage Surgery are arranging for a specialist diabetic nurse to speak at this event. We will also have a range of additional information available. As soon as details on date and venue etc. are confirmed we will let you know. In the Spring, we plan to organize a 'Healthy Heart' Event.

### **Can you help?**

- Hilary Cottage Surgery team would like you to know that **Gloucestershire Healthcare Services are reviewing the county's Minor Injuries & Illness Unit provision, including that at Cirencester.** In the Waiting Room, there are information booklets AND a voting cards to be **returned by 31<sup>st</sup> August. Please take a voting card and vote.**
- When you joined, we said we would ask for your help identifying topics for our events. Later in 2017, we would like to provide something focused on **Men's Health**. If you feel there are any particular aspects you would like us to try to include, please send us a message with your ideas to [hilarycottageppg@gmail.com](mailto:hilarycottageppg@gmail.com)

With thanks for your support,

*Liz McFadyen and Ann O'Hara*

On behalf of the Chair of Hilary Cottage Patient Participation Group.